



Health advisory information for guests –

March 2021

Our assurance to you.

Cunard is committed to delivering the highest standards of health, safety and well-being for our guests, crew and the wider communities we visit.

We have introduced enhanced and approved well-being measures across every aspect of your holiday experience with us. The framework of enhanced protocols has been developed with guidance from our global medical and public health experts and scientists and in close coordination with UK government agencies, and are designed to keep you and our crew healthy and well throughout your holiday. These protocols include enhanced sanitation measures, appropriate social distancing and the mandatory wearing of face masks in certain areas of the ship. All guests will need to comply with this face mask policy in order to travel. Crew will also undergo a strict testing and quarantine regime as well as regular testing during their time on board. Our protocols are subject to change, as we will continue to work with our experts and with government bodies to ensure all of our practices evolve in line with latest advice, with our primary focus always being to protect the health and well-being of our crew and guests and the communities we visit. For the latest update please visit www.cunard.com/sailing-with-confidence

Vaccine policy

When we first return to sailing, we will be offering a series of UK staycation voyages on board Queen Elizabeth. Given the advanced progress of the UK vaccination programme, and strong expressed preference on the part of our guests for this limited series of UK Summer at Sea voyages, these sailings on Queen Elizabeth will be for UK resident COVID-19 vaccinated guests only.

For these cruises the definition of “vaccinated” is a minimum of seven days following the second dose of the currently approved COVID-19 vaccines being administered. Proof of vaccination and the dates given will be required (approved forms of evidence will be confirmed closer to time of departure) and this will be required to be shown at the terminal prior to boarding. Failure to provide this evidence will result in denial of boarding at your own expense. There is no age restriction on this series of UK Summer at Sea voyages but all guests of all ages must meet the requirements of the COVID-19 vaccination policy.

All other Cunard holidays on sale do not currently require guests to be vaccinated.

As the vaccine roll out progresses and the government has announced its intended roadmap for the future, the guidance is continually evolving. Pre-embarkation COVID-19 tests may be required as part of our framework of protocols and will be complimentary in the price of your holiday. We will update this page as necessary and update all guests prior to their holiday departure date. Please do ensure that your preferences and details are up to date in MyCunard.

Pre-existing medical requirements- what you need to know.

Whilst any travel should be carefully considered, it is understood that those with certain pre-existing medical requirements or of a certain age may experience more severe symptoms should they contract COVID-19 (coronavirus). We strongly recommend that you review the UK Government guidance prior to making travel arrangements; this can be found at: <https://www.nhs.uk/conditions/coronavirus-covid-19/people-at-higher-risk/>

If you have any existing medical requirements, we recommend you discuss your travel plans with your doctor. The information below may help guide the discussion and we suggest you have this with you at your appointment. We strongly advise you follow their expert advice regarding your fitness to travel, particularly during this uncertain time. You should also be aware that if you don't follow your doctor's advice, your medical insurance may be deemed invalid.

We are following all latest guidance to evolve our enhanced protocols to protect the health and well-being of guests, crew and the communities we visit. When we return to sailing unfortunately we will be unable to accept guests who have the following medical requirements:

- ◆ Supplementary oxygen (including via oxygen concentrator)
- ◆ Mechanical ventilatory support (except for overnight CPAP for sleep apnoea)
- ◆ Dialysis
- ◆ Within the 14 days prior to the cruise:
 - Have been unwell with confirmed or suspected COVID-19
 - Have been in close contact with someone with confirmed or suspected COVID-19
 - Have been advised to self-isolate under a government track and trace system

Medical facilities on board

The ship provides a private medical service and staff include doctors and nurses. Our medical facility has basic medications and equipment. Whilst we are able to offer an immediate medical response, it is important to understand that this isn't the same as would be available on land and there is no access to surgical or complex intensive care facilities, advanced imaging or medical specialists.

If an acute medical or surgical condition occurs, medical evacuations would be made where possible. All medical services are charged for and in the case of a medical evacuation, those costs can be substantial. It is for this and other reasons that comprehensive travel insurance is a requirement of travel – please see the section below. If an acute medical or surgical condition occurs, medical evacuations would be made where possible. All medical services are charged for and in the case of a medical evacuation, those costs can be substantial. It is for this reason that comprehensive travel insurance is a requirement of travel – please see the section below.

Medication

The ship's medical facility stocks basic supplies of emergency medications but a regular pharmacy service is not available. Guests should bring sufficient supplies of any regular medications with them, to last at least 14 days beyond their holiday.

Travel and medical evacuation insurance

It's mandatory for all UK guests to have comprehensive cruise-specific travel insurance when you sail with us. Whilst we hope you never have to claim, the policy will ensure you're able to relax and enjoy your holiday knowing you're protected should you need it. When travelling with us, your insurance must include a combined medical and repatriation cover of £2 million minimum that includes cover for emergency evacuations and medical expenses related to COVID-19. You must also ensure your policy includes cover for travel, cancellation and curtailment and full cover for any and all pre-existing medical conditions worldwide, or as a minimum, in the countries you are due to visit. Your travel insurance documents will be checked at the terminal and must cover the entire duration of your holiday. Unfortunately you will be denied boarding, at your own expense, if you don't have appropriate cover.

Cunard has partnered with Holiday Extras to offer appropriate, comprehensive travel insurance cover for our holidays. For further details visit: www.holidayextras.com/cunard

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